

Computer Support Tech

Instructor:
William White

Phone:
(918) 581-1256

Location:
Goodwill Industries
of Tulsa, Inc.
2800 Southwest Blvd.
Tulsa, OK 74107



5 Week Course

COURSE REQUIREMENTS

- Minimum 18 years old
- Background Check
- Drug Screen
- High School Diploma or GED
- Proof of 7th Grade Reading Level

Class Hours:
8:30 am—4:00 pm
Monday—Friday

Training Topics

- Intro to IT and inside the PC
- Windows, Mac and Linux
- Maintaining and troubleshooting Windows
- Input and printing devices
- Output and video devices
- Basic networking and internet
- Multimedia and mobile computing
- PC security and IT fundamentals

Additional Support

- Opportunity to gain hands-on experience with PC support, refurbish and repair
- Book and video curriculum
- Group discussions to enhance understanding of IT concepts
- Practice A+ Certification simulation tests
- On site, A+ Certified Instructor
- Externship opportunities available

Course Outcomes

- Prepares Graduates for a Career in Information Technology
- Trains Graduates to successfully attain CompTIA A+ Certification



2017 Computer Support Tech Schedule

JANUARY

1/16/17—2/17/17

Monday—Friday
8:30 am—4:00 pm

FEBRUARY

2/13/17—3/17/17

Monday—Friday
8:30 am—4:00 pm

MARCH

3/13/17—4/13/17

Monday—Friday
8:30 am—4:00 pm

APRIL

4/10/17—5/12/17

Monday—Friday
8:30 am—4:00 pm

MAY

5/15/17—6/16/17

Monday—Friday
8:30 am—4:00 pm

JUNE

6/19/17—7/21/17

Monday—Friday
8:30 am—4:00 pm

JULY

7/17/17—8/18/17

Monday—Friday
8:30 am—4:00 pm

AUGUST

8/14/17—9/15/17

Monday—Friday
8:30 am—4:00 pm

SEPTEMBER

9/18/17—10/20/17

Monday—Friday
8:30 am—4:00 pm

OCTOBER

10/16/17—11/17/17

Monday—Friday
8:30 am—4:00 pm

NOVEMBER

11/13/17—12/15/17

Monday—Friday
8:30 am—4:00 pm

DECEMBER

12/18/17—1/19/18

Monday—Friday
8:30 am—4:00 pm